

TechTalk

EXPERT INSIGHTS FOR THE INSURANCE INDUSTRY

Above and Beyond: How We Helped a California Client



At TechLoss, nothing makes us happier than a satisfied client. We're proud to share this story of how we helped a business after it suffered an electrical fire.

A faulty battery backup unit shorted out and triggered the fire in the data center at a California-based transportation services company.

While the company's redundant system kicked in to handle the workload and keep data intact, the blaze caused substantial smoke and particulate damage.

At the recommendation of its insurer, the transportation services company brought in TechLoss to assess the equipment and determine what could be salvaged. Its server room also needed cleaning ---- but no local business was qualified for such a micro-level job. So the insurance company contracted with TechLoss.

"I had no idea that the cleaning would be so in-depth," said the transportation company's IT specialist. "Every square inch of our data center was sanitized...and the stench of burnt electronics was completely removed. TechLoss was [also] very conscious of our schedule...and on many days worked far into the night to avoid any conflict with our rebuilding efforts."

If you need help with a post-disaster recovery, bring in the specialists ---- TechLoss Consulting & Restoration!

Thanks, as always, for your business.

[Read more case studies](#)

Good to Know...



Smoke from burning plastic and paper releases sulfates and chlorides that settle on equipment. Over time, they mix with moisture to produce mild but corrosive forms of acid. This causes long-term damage that most often goes undetected until a problem arises. That's why it pays to enlist specialists like TechLoss for post-fire cleanings.

Call in the Experts

If your loss involves electronics or software, make us your first call.

877.832.4567 | info@techloss.com | www.techloss.com

