

TechTalk

EXPERT INSIGHTS FOR THE INSURANCE INDUSTRY

Consulting Services | Equipment Restoration | Data Services | Equipment Salvage

After Water Damage, Look Below the Surface

When an insured claims water damage this winter, from a broken pipe or any other source, make sure the cleanup team knows what to look for. When it comes to electronics, special knowledge is needed to:

- **Prevent additional damage.** Most companies contracted for cleanup jobs do not have specific expertise in electronics. A vendor may claim that equipment can be dried, but if not done properly, it risks corrosion and failure later. See the story below to learn what this cost one of our clients.
- **Know what can be restored vs. replaced.** Your insured might be claiming a total loss when, in fact, some equipment can be restored. The right company should be able to tell the difference—and help reduce your payout.

The tech-savvy team at TechLoss can save you significant time and expense this winter. [Contact us](#) to learn more!

A Costly Oversight

After a burst pipe wreaked havoc on an indoor sports arena in Kansas City, the facility's contractor was called in to clean and dehumidify. But there was more to the damage than met the untrained eye.

A month later, corrosion began to appear on the affected equipment—right where TV trucks connect to the arena to transmit their broadcasts. To avert a potentially high-stakes equipment failure, the facility asked our client to do an inspection. They, in turn, called TechLoss.



Our engineers identified that the process used by the facility's cleaning company was not sufficient to return the equipment to a pre-loss condition. Though everything was thoroughly dried, contaminants from the water remained and began to cause corrosion. The resulting cost? Approximately \$200,000 in new equipment.

Had TechLoss performed the in-depth cleaning that was needed, we could have reduced business interruption, returned the existing equipment to a pre-loss condition and saved our client over \$150,000!

What else can TechLoss help with?

FIND OUT HERE

CALL IN THE EXPERTS

If your loss involves electronics or software, Call TechLoss. We can save you time, cost and headaches with a full range of services:

- Electronic Loss Consulting
- Electronic Equipment Restoration
- Data Recovery and Solutions

877.832.4567 x311

info@techloss.com | www.techloss.com

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